



IFW

PATENT

Attorney Docket No.: 022195-1.00US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Wendell D. Brown

Application No.: 10/796,423

Filed: March 8, 2004

For: VIRTUAL CALL CENTER

Customer No.: 20350

Confirmation No. 1877

Examiner: Unassigned

Technology Center/Art Unit: Unassigned

**SUBSTITUTE PETITION TO
ACCEPT FORMAL DRAWINGS
AND
REINSTATE FILING DATE**

MAIL STOP PETITIONS
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Attention: Alesia M. Brown

Dear Ms. Brown:

In response to your recent request, Applicant submits herewith Exhibit C consisting of formal Figs. 1 and 2 in the above-referenced matter.

Applicant respectfully petitions to have the Notice of Incomplete Provisional Application vacated and respectfully request reinstatement of the March 8, 2004 filing date.

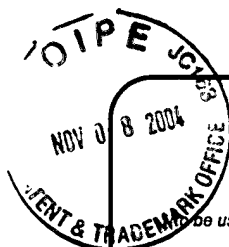
Applicant further requests an Official Filing Receipt be issued confirming the filing date of March 8, 2004.

Respectfully submitted,

Kenneth R. Allen
Reg. No. 27,301

TOWNSEND and TOWNSEND and CREW LLP
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**TRANSMITTAL
FORM**

To be used for all correspondence after initial filing)

Total Number of Pages in This Submission

13

Application Number

10/796,423

Filing Date

March 8, 2004

First Named Inventor

Brown, Wendell D.

Art Unit

Unassigned

Examiner Name

Unassigned

Attorney Docket Number

022195-1.00US

ENCLOSURES (Check all that apply)

Fee Transmittal Form



Fee Attached



Amendment/Reply



After Final



Affidavits/declaration(s)



Extension of Time Request



Express Abandonment Request



Information Disclosure Statement

Certified Copy of Priority
Document(s)Response to Missing Parts/
Incomplete ApplicationResponse to Missing Parts
under 37 CFR 1.52 or 1.53

Drawing(s)



Licensing-related Papers



Petition

Petition to Convert to a
Provisional ApplicationPower of Attorney, Revocation
Change of Correspondence Address

Terminal Disclaimer



Request for Refund



CD, Number of CD(s) _____

After Allowance Communication
to Technology Center (TC)Appeal Communication to Board
of Appeals and InterferencesAppeal Communication to TC
(Appeal Notice, Brief, Reply Brief)

Proprietary Information



Status Letter

Other Enclosure(s) (please
identify below):

- 1) Exhibit C - Formal Figs. 1 & 2; and
- 2) Return Receipt Postcard

Remarks

The Commissioner is authorized to charge any additional fees to Deposit
Account 20-1430.**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**Firm
or
Individual name

Townsend and Townsend and Crew LLP

Kenneth R. Allen

Reg. No. 27,301

Signature

Kenneth R. Allen

Date

November 5, 2004

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name

Diane Hawley

Signature

Diane Hawley

Date

November 5, 2004